



Enrollment

Owner First & Last Name

When my dog is ready for pick-up, contact me via:

Phone Text Both

Street Address

City

State

Zip

Primary Phone #

Secondary Phone #

Emergency Contact & Relationship to Owner

Email address (used only for reminders)

Emergency Contact Phone #

Dog Name

Dog Breed

Dog Birthday

Dog Weight

Individuals Authorized to pick up my dog

Neutered/Spayed

Yes No

Sex

M F

Vet Name

Vet Phone #

Is your dog current on vaccinations?

Proof of rabies vaccination will be required.

Yes No

Behavioral Issues & Advisories

People Aggressive

Dog Aggressive

Skiddish / Extra Shy

Not Comfortable with Nail Trimming

Not Comfortable in a Crate

Other

Medical & Health Advisories

Chronic Ear Infections Aggressive

Skin Allergies

Other

How did you find us? (If referral, please let us know who referred you)

*Occasionally, when we catch pups looking extra cute, we post photos online. Do we have your permission to include photos of your dog with his/her name on our **social media** accounts and/or website?*

Yes No

Owner Signature

Date





Client Agreement & Waiver

Sunshine Pup Grooming strives to make the experience pleasant for you and your dog. We will do all we can to make your dog feel comfortable and will advise you of any abnormalities seen while grooming. If you have any concerns with your dog's grooming, we will do all we can to satisfy you including re-bathing, re-cutting, re-brushing, or providing a limited credit toward your next appointment. We are unable to provide refunds.

Initial 1

1) Health and Behavior of Dog: I agree and understand that Sunshine Pup Grooming has relied upon my representation that my dog is in good health, has not injured or shown threatening behavior to any persons or animals, is current on all required vaccinations, and is free of parasites.

Initial 2

2) Vaccinations: My dog is current with the **rabies** vaccine, and I understand that Sunshine Pup Grooming strongly recommends s/he is current with **distemper** and **bordetella** vaccinations too. I've provided Sunshine Pup Grooming with a copy my dog's vaccination records.

Initial 3

3) Aggressive Pets/Parasites: Sunshine Pup Grooming reserves the right to refuse service, or to stop a groom in progress, if your pet may pose a threat to themselves, other pets, or staff due to an aggression problem, health problem, or parasite problem.

Initial 4

4) Owner Responsibility: The owner agrees to be solely responsible and liable for any and all acts of behavior of their dog. This may include, but is not limited to, injury or death to dog, injury or death to another dog(s), or injury or death to a staff member or any other member of the public. Medical treatment expenses required by a staff member, a member of the public or for another dog will be the sole responsibility of the dog owner.

Initial 5

5) Matted Hair on Pets: Owner is aware that if the hair on their dog is in a matted condition, the dog may not be able to receive the style of cut requested. If the matting is severe, brushing out may be too stressful and painful for the dog, so in this case Sunshine Pup Grooming may not be able to continue the groom. A shave down or a much shorter cut may be an option. We will contact you if this is the only option. Extra care will be taken in the shave-down process; however, cuts or nicks could occur depending on the severity of the matting. If a cut or nick happens the owner will not hold Sunshine Pup Grooming responsible.

Initial 6

6) Grooming Enclosures: I agree and understand that my dog may be placed in grooming enclosures before, during or after grooming.

Your Dog's Safety and Comfort is Our Number One Priority

Initial 7a

7a) General Grooming Risks: Extra care will be taken when performing any grooming procedures, however, owner must understand possible reactions such as stress, skin irritation, possible nicks to the skin, or a toe nail quick may occur. Additionally, problems occasionally arise after the grooming visit such as bleeding of nicks, clipper irritation, or mental or physical stress. Grooming can also expose a hidden medical problem or aggravate a current one. Owner agrees not to hold Sunshine Pup Grooming responsible for any injuries which might result from this grooming process.

Initial 7b

7b) Aging and Special Needs Dogs: Owner is aware that as a dog ages (or has medical conditions) the process of grooming may become physically and/or mentally stressful. Although Sunshine Pup Grooming will take responsible care in the grooming of your dog, owner acknowledges that the stress of grooming may initiate immediate or latent medical problems in your dog including unknown, active or inactive conditions (e.g. arthritis, activation or inflammation of bone, joint or surgical sites, unknown active or inactive heart, kidney, or liver disorders, seizures, death). Owner agrees not to hold Sunshine Pup Grooming responsible for reactions to grooming.

Initial 7c

7c) Moles/Skin Lesions/Tumors/Other Skin Irregularities: Because skin irregularities may protrude, they are vulnerable to nicks or cuts during the grooming process; owner agrees not to hold Sunshine Pup Grooming responsible for any cuts, nicks or skin reactions/irritations due to grooming process.

Owner Signature

Date



Client Agreement & Waiver (2)

Initial 8

8) Grooming Charges: Owner agrees to pay the agreed upon grooming rate for services rendered. You will be advised of grooming rates prior to any work being done. If additional services are required, such as de-matting, we'll make every attempt to contact you for approval before completin the groom.

Initial 9

9) Cancellation & No Show Policy: I understand and agree that if I fail to show up for my scheduled appointment or cancel with less than 24 hours notice I cannot make another appointment until the full cost of the missed appointment has been recovered.

Initial 10

10) Picking Up of Pet: If your pet is left at Sunshine Pup Grooming longer than 1 hour past completion of their grooming, additional care charges may apply.

Initial 11

11) Payment: Payment is due when you pick up your dog. Payments may be made via cash, check, or Venmo.

Initial 12

12) Administering Aid: I agree and understand that should my pet become ill or appear in need of medical attention, Sunshine Pup Grooming shall have full discretion in administering treatment, and I will pay any and all expenses involved in obtaining the necessary treatment, including, but not limited to, veterinarian visits, medications, examinations, and surgery. Sunshine Pup Grooming agrees to make reasonable efforts to contact me should aid be necessary, however, if they are unable to reach me or need to administer aid immediately, Sunshine Pup Grooming may use their discretion and administer aid without contacting me first.

Initial 13

13) Release of Liability: I agree, understand, and hereby release Sunshine Pup Grooming, their owners, staff, partners, and volunteers, financially or otherwise, for injuries to my pet, myself, or any property of mine while my pet is participating in services provided by Sunshine Pup Grooming.

Owner Signature

Date

Double Coat Shave Down Acknowledgement & Agreement

I understand and agree that I am leaving my double-coated dog with Sunshine Pup Grooming to be shaved. I have also been informed of the following:

- We cannot guarantee that the dog's coat will grow back after shaving
- Depending on how close the coat is clipped, your dog might require sunscreen to protect the dog's skin from being burned.
- Shaving may cause irritation and/or rash.
- Shaving the coat does not necessarily make the dog feel cooler, as the double coat acts as insulation in warm and cool weather.
- Shaving does not reduce shedding; it only makes the shedding coat shorter.
- Clipping down a double-coated dog can look uneven or choppy depending on your dog's coat type and the length requested. Our groomer will do her best to make the haircut looks the best possible.

I am aware and understand the above and agree to have my dog shaved.

Owner Name

Dog Name

Owner Signature

Date